Western Rural Healthcare

Holiday Cancellations and Covid -19

Please be aware that we are now experiencing a high volume of contact from insurerts and travel companies where the intent is to obtain GP letters to facilitate the cancellation of holidays as a result of Covid-19.

The Royal College of General Practitioners has issued the following statement:

"Insurers and travel companies should be basing their decisions to offer refunds on advice from the Foreign and Commonwealth Office and Public Health England, not letters from GPs. It is not a good use of GP's time to be writing letters for patients who are not ill but have plans to travel and GPs will always base their decisions on official advice.

"Patients will undoubtedly have good and sensible reasons for not wanting to travel to certain places because of Covid-19, but this is not the same being unable to travel due to an existing illness, and it should not become the GP's responsibility to give patients advice about where not to travel."

In keeping with the above statement, Western Rural Healthcare will therefore not be issuing letters to this effect.